

WARRANTY POLICY

The following Warranty Policy will explain the Warranties available for Universal Electrophysiological Biofeedback System and their accessories. By registering your device on <https://vibeyoup.com>, this information will be available after login.

WARRANTIES FOR NEW DEVICES:

New Devices purchased have an automatic warranty which is valid for three (3) years from the date of purchase.

WARRANTIES FOR USED DEVICES:

- Used Devices purchased through a contracted Sales Representative or our office have an automatic warranty which is valid for one (1) year from the date of purchase.
- This warranty for Used Devices is not valid on Used Devices sold from a private individual to another private individual.

GENERAL INFORMATION

1. You are responsible for shipping costs to Budapest. We will cover the shipping costs when returning the device to you.
2. Head Harnesses and Limb Harnesses are only covered with a separate warranty for twelve (12) months. If the malfunction is caused by improper use, the warranty does not apply to the harnesses.

IMPORTANT INFORMATION

The warranties set out here apply to defects that appear under the conditions of operations provided for by the User Manual

In case of any issue, please feel free to contact your Sales representatives or our office at info@scio-eductor.com.

If a device or accessory is opened/repared by an unauthorized person, the warranty is void and in case of any further repair, a repair fee will be charged.

If there are any questions, please feel free to contact your Sales Representatives or our office at info@scio-eductor.com.